

Welcome to Cityhotel Design & Classic

Banks/ATM machines You will find many banks and ATM machines close to the hotel. If you need directions please ask the reception.

Books/Newspaper Daily Newspapers are available in our restaurant „dasGOLD’s“.

Car parking You can use our parking area by availability for € 12.00 for 24 hours. Bus parking is also possible on request.

Check in/Check out Our rooms are available at 2.30 pm on the arrival day. On the day of your departure, we kindly ask you to return your key until 11.00 a.m. Your luggage can be stored at the reception.

Copy/Fax Please contact the reception.
Copy black/white: € 0.40 per page
Copy color: € 0.80 per page

Contract The „Cityhotel D&C terms and conditions“ are valid for reservations.

Events A special event requires a special surrounding:

„Stadtsaal“

- Gala dinner with menu or buffet for up to 300 people
- Cocktail (standing buffet) for up to 500 people
- Concerts, workshops and presentations for up to 400 people

„Weißer Salon“

Events and Parties for up to 80 people

Environmental protection

The protection of our environment and sustainability are very important issues to us. High quality standards, the safety of our products and the efficient use of natural resources are important foundations for development of our operations.

Please help us to protect the environment: if you want to use your towel again, we kindly ask you to hang it up again. If you want to change your towels, please leave it on the floor.

When leaving your room, we ask you to turn off the light in order to save energy.

Fitness/Wellness

On the 5th Floor you will find our fitness and wellness area with sauna, steam bath, an infrared cabin, a relaxation area and a sun deck.

We kindly ask you to contact the reception 30 minutes before you'd like to use the sauna or the steam bath. Bath robes are also available at the reception free of charge. We do, however, charge a deposit of 20.00 €, which will be deducted upon return of the bath robes.

A massage after your workout can be organized by our reception. Please ask them for assistance in advance.

- Guided City Tour Would you like to learn more about St. Pölten? In a guided walking tour through the city and the government district of St. Pölten, you get more information about the history of the city. We will be pleased to arrange your guided tour with the tourism office. Price is on request.
- Internet: In all rooms, the lobby, the restaurant and the banqueting area the hotel provides WiFi for free. Please ask at the reception for the access code.
- Ironing Service Please contact the reception.
- Laundry On request we will gladly take care of cleaning your laundry (except: hand wash / wool / angora / silk). Please note that it can take up to 48 hours until you'll receive your clean laundry. For prices please contact the reception.
- Meetings We have 4 well-equipped, spacious and quiet meeting rooms with natural daylight and air conditioning. The equipment fulfills modern meeting-standards.
- Medical assistance Hospital St. Pölten: +43 2742 300
Medical assistance: 142
Ambulance: 144
Euro-Emergency: 112
- Minibar The prices and items can also be found on the menu on the mini bar. We currently offer mineral water (still and sparkling), coke, pineapple juice and beer and the price per item is 3,90 €.
- Museum / Theater
- Stadtmuseum
Prandtauerstraße 2 / 3100 St. Pölten / www.stadtmuseum-stpoelten.at
- Landesmuseum NÖ
Kulturbezirk 5 / 3100 St. Pölten / www.landesmuseum.net
- Landestheater
Rathausplatz 11 / 3100 St. Pölten / www.landestheater.net
- Festspielhaus
Kulturbezirk 2 / 3100 St. Pölten / www.festspielhaus.at
- Bühne im Hof
Julius-Raab-Promenade 37 / 3100 St. Pölten / www.bih.at
- The ticket agency for Festspielhaus, Landestheater and Bühne im Hof is located at the Rathausplatz 19.
Opening hours: Monday-Friday 9.00 am to 6.00 pm / Sa 9.00 am-5.00 pm
- For more information (opening times, admission prices, etc.) contact the hotel reception.

- Payment We accept the following credit cards: Visa, Mastercard as well as ATM-Cards.
- Pharmacy Pharmacies are regularly open from 8.00 am to 6.00 pm (please note that certain pharmacies close for a lunch break - that may vary between 12.00 am 2.00 pm). A Pharmacy Emergency Services Calendar (night/weekend service) can be found at our reception.
- Pets On request pets are allowed at the hotel. Price: € 18.00 / pet/night.
- Restaurant/Bar Freshness, quality, authenticity and regionalism are playing the leading part in our cuisine. The extensive renouncement of convenience products and local purchase of produce additionally emphasize our ambition to give food new significance and honesty – healthy, fresh, tasteful and of highest quality!
- We are deeply rooted in the tradition of Austrian cuisine, in which classic and creative-innovative interpretations are in accordance with.
- Freshness, domestic produce, prepared with care, joy and lots of enthusiasm, authentic hospitality and the comfortable feeling to be really welcome.
- Opening hours Restaurant „dasGOLD´s“**
Monday - Sunday
Breakfast: 06.30 am – 10.00 am
Saturday, Sunday and holidays
Breakfast: 06:30 am – 10 am
Monday – Saturday
Lunch: 11.00 am – 02.00 pm
Dinner: 06.00 pm – 09.00 pm
- Opening hours D&C Bar**
Lounge: 11.00 am – 05.00 pm
Bar: 05.00 pm - midnight
- At the hotel bar we offer snacks from 9.00 am to 09.00 pm (Monday until Saturday)
- Courtyard garden during summer time**
8.00 am until 10.00 pm
- Reception The reception is open 24 hours.
- Do you need an extra blanket or a further pillow? Ask our reception, we are always pleased to help you.
We can also organize taxi transfers, theatre tickets and many more. At the reception you will find city maps, bicycle maps and many more information about St. Pölten, Lower Austria, etc.
- Room service We offer room service from 8.00 am to 10.00 pm
Additional room service fee of € 10.00 is charged per order.

<u>Shopping</u>	In the Inner-City of St. Pölten you will find a pedestrian zone with many shops, stores and coffee-shops. In the North of St. Pölten a Shopping mall called "Traisenpark" is located and in the South of the City the "Center Süd" with many different shops can be found.
<u>Smoking</u>	The Cityhotel D&C is a non-smoking hotel. Please note: if the fire brigade is alarmed in case of smoking or damaging of a smoke detector, we have to charge the costs to you (€ 460,-- for 2025). For smoking in the room an additional charge of € 100,-- has to be paid.
<u>Safe</u>	Each room is equipped with a private safe.
<u>Shoe shine</u>	A shoe polishing machine can be found on the ground floor near our elevators.
<u>Safety tips</u>	Please don't leave your luggage or your personal belongings without attendance in public areas Lock your valuables in the private safe. Keep your room key always with you.
<u>Television</u>	Each room has cable-TV.
<u>Toilet articles</u>	Forgot something you need? In our boutique at the reception you will find a small selection of toiletries.
<u>Wake-up Service</u>	Please let the reception know when you like your wake-up call.
<u>Wine- & Sparkling wine lounge</u>	Wine and sparkling wine tastings, wine conferences for small groups, winemaker presentations and get-togethers for small groups (Pre-reservation is required)